

02. The said complaint was registered as C.G.No.53/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that an application was registered in mee-seva portal for title transfer from the name of the complainant into the name of one Punyavathamma but as necessary documents are not submitted, they asked for submission of necessary documents for title transfer, but the documents were not submitted to them, however in the meanwhile by mistake the name was transferred from Dhanalakshmi to Punyavathamma. Now subsequent to the complaint, they rectified the mistake and the name of Punyavathamma was removed and the name of the original consumer/the complainant/Vadde.Dhanalakshmi was restored.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents removed the name of Punyavathamma and restored the name of the complainant in their records.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed, since the purpose is served. No order as to costs.



06. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06th day of December'2023.

Chinnay 06/12/23

CHAIRPERSON

R. Ramachandra Rao
Member (Finance)
06/12/2023

Chinnay 06/12/2023
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCI./ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

Chinnay